



Example Pay by Phone Script

Thank you for calling <Your Name>'s pay by phone service. Using the digits on your telephone keypad please enter your <Invoice Number> after the tone. Your <Invoice Number> is located <on the top right hand corner of your Invoice>. When you have finished please press the hash key which is located below the nine.

The <Invoice Number> you have entered is...

Please dial 1 accept or 8 to re-enter.

Now enter your credit card number followed by the hash key.

Please enter your four-digit expiry date followed by the hash key.

Please enter the amount you wish to pay ignoring the decimal point. For example \$25.15 would be entered as 2-5-1-3.

The amount you have entered is...

Please dial 1 to accept or 8 to re-enter.

Bank authorising the payment – please standby.

Your payment has been approved

Your receipt number is...

Please dial 1 to hear your receipt number again.

To make another payment please hold, or to end the call just hang up.

Enquire Now! - Call 1300 786 756 for a customised Phone Payments Service from our dedicated Sales Team or visit www.securepay.com.au